American College of Allergy, Asthma & Immunology



Prior Authorization AI Vendor Summary

Forus, RagaAI and Squad Health

AI prior authorization (PA) companies help allergy practices manage the patient medication process from prescription to approval and fulfillment. These platforms use AI to gather relevant clinical documentation, complete and submit insurance prior authorizations, track requests, draft appeal letters for denied medications, coordinate with specialty pharmacies, and identify patient assistance programs. They can support biologics and other medications covered under either the medical or pharmacy benefit.

Potential benefits for practices include less administrative work, faster medication approval, improved medication tracking, support with denials and appeals, and more time for patient care.

Before adopting a platform, practices should review compatibility with their EHR, support for allergy-specific medications and buy-and-bill workflows, data security practices, and which tasks require staff review or approval. Additional considerations are cost, the company's business model, and whether other products/services are offered.

The College has done some of the initial work for you. All three of these vendors meet key ACAAI requirements for core PA lifecycle coverage:

- PA initiation & eligibility
- Clinical data extraction - all support EHR integration + data uploads
- Submission to payers
- Pharmacy routing
- Status tracking & alerts – all included; all provide user dashboards for performance tracking
- Appeals (including letter generation)
- Patient communication
- Affordability / patient financial assistance workflows

Key information about each company is provided. We encourage you to review each company's website at the links on the following pages for additional information.

Category	Forus/Tandem	RagaAI	Squad Health
1. Company Basics	Founded 2023. Currently supports providers across all 50 states, including 1,000+ allergists and growing. Forus provides end-to-end medication access automation across pharmacy and medical benefits to allergy practices of all sizes, from single provider practices to health systems and academic medical centers.	Founded 2022. RagaAI's AI platform is co-developed with practicing allergists and handles the administrative work of an allergy practice from the front desk (benefits verification, patient cost estimates) to the back office (prior authorization, denials, and collections). RagaAI is used by allergy practices across the USA; some RagaAI customers are also on its Board of Advisors.	Founded January 2025. Over 1,000 allergy, ENT and pulmonology providers use Squad Health to streamline all medication workflows across biologics, inhalers, pens and more. The company provides services to independent groups, large health systems and several multi-specialty groups with allergists on staff. Squad Health also offers dispensing support features to enable practices with infusion suites and in-house dispensing.
2. Website	try.forus.com/acaai	raga.ai/allergy	squadhealth.ai
3. EHRs Currently Integrated	Epic, eClinicalWorks, NextGen, Veradigm, Athenahealth, AthenaOne (Centricity), ModMed (EMA), ModMed (gGastro), IMS Meditab, Elation, DrChrono, TouchWorks, CureMD, Cerner, Greenway, NexTech, and all other cloud-based EHRs.	eClinicalWorks, IMS MediTab, Athenahealth, ModMed	Epic, Cerner, eClinicalWorks, athenahealth, ModMed (EMA and gGastro), IMS Meditab, Greenway (Intergy and PrimeSuite), NextGen, Allscripts/ Veradigm, Enki, TriMed, AdvancedMD and more.
4. EHRs to be integrated by July 2027	MedEnt, Meditech, iSalus, OncoEMR, UroChartEHR, iKnowMed, Elekta, eDerm	Patient Fusion, ModuleMD, Greenway Health, Nextgen	Elation, Medent, Practice Fusion and Meditech will be released soon.

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5. What is workflow with and without EHR integration?	Forus supports practices regardless of EHR integration status. For providers who have not integrated their EHRs, the workflow is identical to that of integrated practices, with one added step at the start: clinical documentation and any insurance cards are uploaded to the Forus portal or, if preferred, sent via fax to Forus. From there, Forus automates evidence extraction, PA generation, missing information prompts, submission, follow-up, appeals, and pharmacy routing.	RagaAI supports practices both with and without EHR integration. **With integration:** patient, insurance and clinical information flows into RagaAI directly from the EHR, so PA and VOB cases are created, submitted and tracked automatically. **Without integration:** patient PA cases can be uploaded directly through scanned EHR or paper charts, patient input, or a bulk upload of .csv files. Once uploaded, the portal handles submissions and tracks approvals and denials. If a denial happens, the appeal is automatically generated and submitted.	Squad Health supports practices with and without EHR integration, and the non-integrated workflow is nearly identical to the integrated one. **With integration**: Squad Health automatically retrieves the patient's clinical documentation from the EHR following receipt of the RX. **Without integration**: The prescriber is prompted to upload clinical documentation directly to the Squad Health dashboard after sending the Rx to Squad Pharmacy. From that point, all downstream steps – benefits investigation, PA submission, appeals, status checks, and pharmacy routing – are identical.
6. Does company track approval expirations and automatically process renewals?	Yes. Forus automatically tracks approval expirations and surfaces expiring prior authorizations in the "Expiring PAs" tab of the portal for providers to submit prescriptions for renewal.	Yes. Approval expirations are fully tracked, and automated reminders are sent to practices so renewals are handled on time.	Yes. Squad Health tracks authorization expiration dates and automatically alerts the practice in advance. Upon practice request, Squad Health will automatically process the renewal.
7. Compliance, Security & Data Use	HIPAA and SOC 2 compliant. Aggregated, de-identified insights may be shared with pharma manufacturers to better understand and design programs for access barriers.	HIPAA and SOC 2 compliant. RagaAI does not sell data and does not share patient or practice data with pharmaceutical manufacturers.	HIPAA and SOC 2 compliant. Aggregated, de-identified insights may be shared with pharma manufacturers to better understand and design programs for access barriers.

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8. Other Products Offered	None; focus is solely prior authorizations/medication management.	RagaAI offers a suite of AI agents built for specialty clinics, including coding, scheduling, insurance verification, patient AR & bad debt collection, etc. Practices can start with one and add others.	None; focus is solely prior authorizations/medication management.
9. Business Model	Venture capital backed and generates revenue through partnerships with pharmaceutical manufacturers.	Venture capital backed with a subscription-based model for AI agents used. RagaAI does not accept funding from pharmaceutical companies and does not monetize data.	Venture capital supported and pharmaceutical manufacturer sponsored.
10. Costs	Free for all allergists, NPs and PAs.	Transparent per-provider, per-month subscription with no hidden fees. Training and deployment are included. Contact RagaAI for a personalized quote.	Free for all allergists, NPs and PAs.
11. Minimum Contract Terms	No minimum contract terms.	No minimum contract terms.	No minimum contract terms.

This information is based on material provided to ACAAI by Forus, RagaAI and Squad Health. ACAAI accepts no responsibility for errors, inaccuracies or omissions. College members are encouraged to contact each vendor to verify their current information.